



FOSTERING A
Legacy
OF EXCELLENCE

Immigrant Services Calgary
2015 - 2016 • Annual Report



The legacy, achievements
and life stories of
Calgary's most committed
and community-minded
individuals who represent
the immigrant and
refugee population.

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report from
The Board

*Josephine
Pou*



In the past year, the world has experienced some significant hardships, leaving many people jobless and worried about their futures. The influx of refugees from Syria, Iraq and Afghanistan has created enormous challenges in many European countries and has raised an incredible need for humanity and assistance. Millions have been forced to leave their homes and the life they once knew.

Resettling of refugees is an important part of Canada's shared responsibility and humanitarian tradition. In response to this tragic situation, Canada has welcomed more than 29,300 Syrian refugees. Many of them were resettled in Alberta and Calgary. Canada will continue to resettle both government-supported and privately sponsored Syrian refugees throughout 2016.

Immigrant Services Calgary provides stepping stones to success for immigrants and refugees. Our extensive range of programs are constantly evolving to meet newcomers' specific needs. ISC is committed to working with an ever-increasing number of newcomers to help them succeed in this land of opportunity.

On March 11th, 2016, The Immigrants of Distinction Awards (IDA) celebrated the valuable contributions and exceptional achievements of immigrants and refugees in the Calgary community. We were proud to celebrate the 20th anniversary of IDA and believe that the award finalists and recipients represent some of the best that our great city has to offer. The awards provide an important platform to showcase, champion, and celebrate these committed and community-minded local leaders.

We recognize that we are not alone in this endeavor and owe much of the success to the generous support from funders, corporate and community partners, sponsors and donors, board of directors, staff and volunteers. Thank you to you all for helping us to support immigrants and refugees who have chosen Calgary as their new home.

The board of directors recognizes that there are upcoming changes for nonprofit organizations and in the immigrant serving sector. The Board continues to work closely with our CEO to ensure that ISC is meeting its mission and objectives. Furthermore, regularly reviewing our three year strategic plan with the Executive Management Team ensures that ISC is delivering and providing valuable services and programs to newcomers and the community we serve. It has been a very busy year for the Board, CEO and all ISC staff and we are very proud to share our remarkable achievements over the past year.

Sincerely,

Josephine Pon

Chair, Board of Directors

Moving to Canada can be a very exciting opportunity yet also a great challenge. As Canadians, we have the opportunity to change the course of the lives of myriad newcomers and guide them to a future of hope, optimism, success and prosperity. Immigrant Services Calgary (ISC) works directly with immigrants and refugees and their families providing a variety of services to support their settlement and integration into our community. Celebrating our 39th year of fostering excellence, we have helped over 27,700 beneficiaries this year.

The newcomers that have passed through our doors are our organization's legacy. We are proud to present the highlights and successes of each of our departments that have given these individuals the opportunity to build a good life in a thriving community. The Immigrant Language and Vocational Assessment - Referral Centre has taken tremendous steps to increase effectiveness in their assessment process through streamlining service delivery, providing occasional child minding for clients utilizing ILVARC's services, responding to the unique language needs of Syrian and other refugees, as well as through implementing remote assessments for clients residing in surrounding communities. The Settlement and Language Bank Centre, has assisted with re-establishing careers for many newcomers through the Immigrant Mentorship Program, Employment Bridging services and MAPLE 2.0 Program, and by offering first language support while facilitating successful settlement for immigrant and refugee families. The Mosaic Family Resource Centre has had waves of success in expanding their scope of programming and community reach; and has been instrumental in supporting and meeting the needs of undeserved and isolated families. ISC's active engagement in community collaborative initiatives and partnerships attests to our strong commitment to reducing the multiple barriers that newcomers to Canada encounter.

The successes of the past year could not have been accomplished without the hard work of ISC's dedicated executive and senior management teams, staff and hundreds of volunteers. Our enhanced human resource strategies, enriched training opportunities and team building activities have increased the capacity of ISC's workforce and contributed to the development of a stimulating and thriving work environment. The impact of these initiatives is reflected in the positive results of the 2015 Staff Satisfaction Survey.

We would like to express our sincere gratitude to our valued funders, sponsors, donors, community and corporate stakeholders, board of directors, as well as our dedicated staff and volunteers for the unwavering commitment to support our beneficiaries as they make Canada home.

Sincerely,

Krystyna Biel

Chief Executive Officer

report from
The CEO

*Krystyna
Biel*



Our History at a Glance

1977

Immigrant Services Calgary, under the name of the Calgary Immigrant Aid Society, is established as the first settlement agency in Calgary.

1981

The Settlement Program begins receiving funding from the provincial government.

1982

Public education and outreach by the agency continues to increase through the support of the federal government. Immigrant Services Calgary begins offering the Citizenship Program.

1985

The Immigrant Vocational and Language Referral Centre (IVLRC), the forerunner of ILVARC, is established.

1993

The services of IVLRC are expanded to offer centralized eligibility assessment and referral for Language Instruction for Newcomers to Canada (LINC) and its name is changed to the Immigrant Language and Vocational Assessment - Referral Centre (ILVARC).

1994

The Mosaic Family Resource Centre is established to meet the individual and collective needs of the immigrant and refugee families

1997

The Immigrants of Distinction Awards is launched to recognize the important contributions that immigrants make to the Calgary community and to proudly mark ISC's 20th anniversary.

2007

After 30 years as the Calgary Immigrant Aid Society, the agency launches its new identity as Immigrant Services Calgary.

2012

Immigrant Services Calgary celebrates 35 years of service to the community.

2014

ISC receives a national award from CIC's - International Qualifications Network for the success of its MAPLE 2.0 - Mentorship in Action Project as well as a certificate of recognition from the Prime Minister's office commending ISC for its commitment to helping newcomers build successful lives for themselves and their families.

2016

ISC celebrates its 20th Annual Immigrants of Distinction Awards (IDA) Gala and receives a certificate of achievement from the Senate of Canada.

Highlights

Our Mission:

Immigrant Services Calgary is committed to being a comprehensive settlement agency working together with immigrants and their families to make Canada home.

Our Vision:

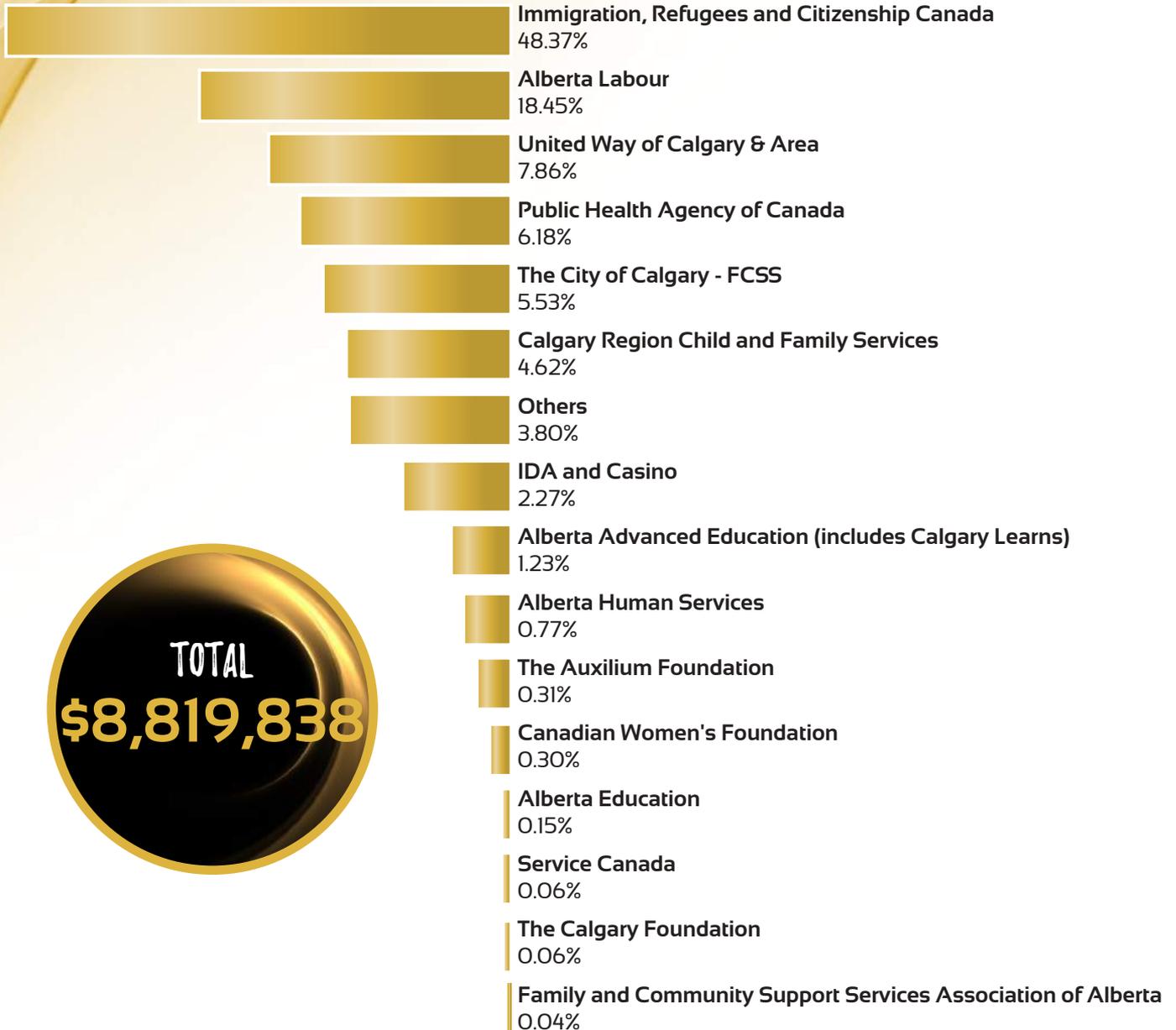
Immigrants and their families participate fully in an integrated and cohesive Canadian society.

Our Values:

We are passionate, collaborative, accountable, and ethical leaders in settlement services. We believe that people come first. We are committed to quality services for a diverse Canadian community.



Thank you to Our Funders



Thank you to Our Sponsors & Donors

Sponsors

The City of Calgary Family & Community Support Services (FCSS)

TD Canada Trust

Pierson's Funeral Home

The Calgary Foundation

Cargill Meat Solutions

Harry and Martha Cohen Foundation

Bow Valley College

Association of Science and Engineering Technology Professionals of Alberta (ASET)

Robertson College

Trico Homes

Agrium

Chartered Professional Accountants of Alberta (CPA)

In-Kind & Media Sponsors

The Westin

The Calgary Herald

Sing Tao Newspaper

The Calgary Stampede

CTV

Conectate con Nash

Passion for Glass

CBC Radio

Sabrang Radio

Shaw

New Canadian

Organizational Donors

ARC Financial Corp

Caribbean Community Council of Calgary

Costco Canada

Benefaction Foundation

Canadian Online Giving Foundation - Benevity Giving Platform

Ghanaian Canadian

The Calgary Foundation - Virginia Middleberg Fund

Association of Calgary

Immigrant Services Calgary would like to thank numerous individual donors and sponsors for their generous support.

Board of Directors

Ms. Josephine S.P. Pon

Chair

Ms. Nicole Jelley

Vice-Chair

Mr. Paul Avender

Co-Treasurer

Ms. Anny Quon

Co-Treasurer

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Director

Mr. Vivek Gupta

Director

Ms. Anita ReMartinez

Director

Ms. Sue McMaster

Director

Mr. Rahul Chawla

Director

Programs & Services

Immigrant Services Calgary is one of Alberta's longest-serving and most comprehensive settlement agencies. The agency takes an integrated approach to helping individuals and families settle into life and work in the Calgary community. Our programs and services include:

- ✦ First-language support for newcomers in settling and integrating into life in Canada
- ✦ Information about community services and referrals
- ✦ Pre-arrival support services
- ✦ Citizenship education and civic participation
- ✦ Interpretation and translation services
- ✦ Assessment of English and literacy skills
- ✦ Information, guidance and referrals to LINC/ESL classes
- ✦ Career, educational, and vocational counselling
- ✦ Mentorship opportunities
- ✦ Employment workshops and information
- ✦ Labour market integration services
- ✦ Community-based programs
- ✦ Community development
- ✦ Community consultations
- ✦ Volunteer opportunities
- ✦ Family literacy programs
- ✦ Pre and post-natal programs
- ✦ Pre-school programs
- ✦ Parent-child enrichment program
- ✦ Afterschool programs
- ✦ Youth support and life skills programs
- ✦ Youth volunteer program
- ✦ Mosaic homework club
- ✦ In-home support program
- ✦ Parent support groups
- ✦ Multicultural men's program
- ✦ Crisis and supportive counseling
- ✦ Seniors' program
- ✦ Supported visitation program
- ✦ Cross-cultural communication workshops

Settlement & Language Bank Centre (SLBC)

Homan Chan, Director

Responding to Community Needs

ISC offers comprehensive programs and services to immigrants/refugees and their families to facilitate successful settlement in the Calgary community. One of our major goals is to mobilize existing community assets to address needs and build strong, inclusive neighborhoods. We have eight satellite offices across the city to respond effectively to community needs.

In addition, the provision of interpretation and translation services through the Language Bank helps to bridge language and cultural gaps for immigrant and refugee populations and facilitate equal access to resources and opportunities. This year, the Language Bank has focused on further enhancing the professional capacity of our interpreters. We are partnering with the Cultural Interpretation Services for Our Communities (CISOC) in Ottawa to offer online Community Interpreter Training and Medical Knowledge/Terminology Training and to administer the CILISAT (Community Interpreter Language and Interpreting Skills Assessment Tool).

Responding to Tough Economic Times

With Alberta's prolonged economic downturn and the shrinking job market, finding suitable employment has become more difficult for newcomers. ISC's three employment program teams enhance the chance of success for internationally-educated professionals by offering career counseling, employability training, mentoring partnerships, corporate connection opportunities, and employment fairs. In June 2015, we formed the Employment Advisory Committee (EAC), consisting of employment staff from ISC and local professionals from various fields. The EAC serves as a think tank and spearheads initiatives to facilitate newcomer integration in the local job market.



Responding to Syrian Refugees

ISC actively participates in inter-agency and cross-sectoral collaborations to facilitate the settlement and integration of Syrian refugees. These collaborations represent a wrap-around approach, raising awareness of the needs and potentials of this vulnerable population as well as mobilizing and coordinating community support and enhancing inclusiveness. In addition, our team of Arabic-speaking counsellors and volunteers provide Syrian refugees with first language settlement services and interpretation support.

Responding to the Need for Pre-arrival Services

ISC is undertaking the In-TAC Pre-Arrival Services in China Project in collaboration with the Ottawa Chinese Community Service Centre. This is a new national project that provides free pre and post-landing support to immigrants in China. Multifaceted settlement and employment bridging services are provided over the phone and via online tools prior to the immigrants' arrival so as to create a seamless transition that facilitates successful settlement and integration outcomes.



SLBC Statistics

SATELLITE OFFICES



LANGUAGE BANK



12,469
Beneficiaries Served

22,730
Services Provided
in

51
Languages

715
Workshops

145
Countries of Origin

TOP TEN LANGUAGES SPOKEN

1. MANDARIN

10.40%

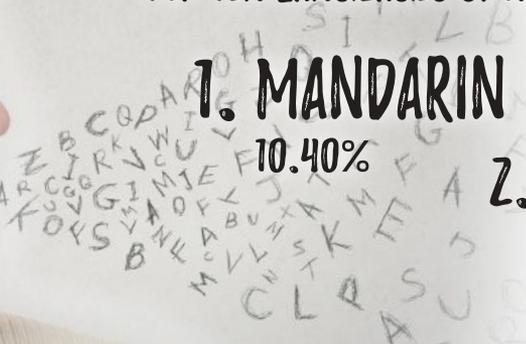
2. ARABIC

10.24%

3. SPANISH
9.87%

4. FARSI
7.82%

5. PUNJABI
6.29%





LEADING COUNTRIES OF ORIGIN

China	12.02%		Korea	5.05%	
India	11.85%		Colombia	4.49%	
Iran	6.74%		Eritrea	4.47%	
Pakistan	6.08%		Nigeria	3.03%	
Ethiopia	5.37%		Iraq	2.95%	

6. URDU
5.46%

8. TIGRINYA
4.87%

9. AMHARIC
3.46%

7. KOREAN
5.13%

10. RUSSIAN
3.09%



Volunteer Program

ISC's volunteer pool comprises well-trained, multilingual volunteers from diverse ethnicities, cultural backgrounds, and age groups. We place a strong emphasis on neighborhood work, encouraging volunteer engagement in community-building initiatives to create positive social change. Examples include tutoring immigrant/refugee children, mentoring immigrant job seekers, running a community kitchen for isolated immigrant women, offering free income tax services to low income immigrants, and working with social agencies to combat poverty and homelessness. Moreover, in September 2015, the Youth Volunteer Program hosted the DiverCITY Family Carnival & Resource Fair for northeast communities. This was a youth-initiated, volunteer-driven, community-based event that facilitated mainstream bridging and provided newcomer families with beneficial information on community resources. ISC contributes to social inclusion and community cohesion by sustaining and deepening the involvement of our volunteers in the Calgary community.



818

Volunteers



32,249

Volunteer Hours

A photograph of an elderly man with glasses and a plaid shirt, smiling and holding a white sign. The sign has the word "Giving" written in a large, black, cursive font. The background is black, with a large, textured gold maple leaf behind the man and a gold square frame on the right side.

Giving

volunteer story
SLBC

Don

Over the past 36 years, Don has devoted his life to serving immigrants and refugees and empowering them to become contributing members in Canadian society. Don has made enormous contributions through undertaking a variety of volunteer roles, including serving as community host, cultural broker, ESL instructor, refugee sponsor, employment coach, and Income Tax Clinic consultant and trainer.

One of Don's major contributions is the provision of income tax services to low income immigrants and refugees. In 2005, Don was invited to coordinate ISC's annual Income Tax Clinic and provide relevant training to volunteers. Since then, Don has trained more than 50 volunteers, and his income tax clinics have benefited over 8,000 immigrants/refugees.

As a visionary leader, Don has always recognized the potential of internationally-educated professionals. Post-retirement, he continues to devote his knowledge, skills and connections to assist newcomer professionals in their job search. Don has provided employment coaching to over 100 of our newcomer job seekers since 2007.

Over three and a half decades, Don has contributed many thousands of hours to serving vulnerable groups and strengthening the community. His volunteer hours with ISC alone have exceeded 7,000. To recognize the magnitude of Don's contribution to the Calgary community and Canadian society, ISC nominated Don for Canada's Volunteer Awards, which were designed to recognize exceptional volunteer contributions in addressing social challenges and improving the well-being of communities. We congratulate Don on being chosen by the regional panel as one of the "top-ranked nominees" and wish him all the best as his nomination goes through a final review by the National Advisory Committee. No matter the result, Don is already a winner in the eyes of ISC and his numerous beneficiaries!

Immigrant Language & Vocational Assessment - Referral Centre (ILVARC)

Shiraz Amiry, Director

As ILVARC commences its 31st year of serving immigrants and refugees in the city of Calgary, we are privileged to continue providing language assessment services in a changing environment. ILVARC is a centralized assessment and referral centre designed to help immigrants and refugees achieve their linguistic, educational, vocational, and career goals. ILVARC also determines clients' eligibility for the federally sponsored Language Instruction for Newcomers to Canada (LINC) program. The past year has been a time of tremendous change for ILVARC. We have significantly modified our service delivery model and are able to provide enhanced services to a growing population of immigrants.

Same Day Service

The provision of same-day service enables our beneficiaries to obtain assessment services and recommendations to appropriate language training programs in a most timely and efficient manner. Language assessment results are provided upon completion of the test, as well as comprehensive counseling services by the first language counselors.

Enhanced Working Hours

ILVARC continues to provide services on all Saturdays except statutory holidays in addition to its regular working hours. This arrangement has been greatly appreciated by those families who were unable to access our services on other days owing to their prior commitments.

Child Minding

This service is provided in partnership with the Mosaic Family Resource Centre of Immigrant Services Calgary. Since beginning this initiative, we have been able to assist parents in need of child care to take their tests with the comfort of knowing that their children are being looked after.

Remote Assessment Services

ILVARC's Remote Assessment Services have been a welcome relief to those clients wanting to be assessed but would have to travel considerably to reach the Assessment Centre. With this service, clients who reside outside of Calgary are assessed in the comfort of their own location using appropriate technology.

Services to Syrian Refugees

ILVARC was able to effectively provide assessment and counseling services on a priority basis to the arriving Syrian refugee population with its team of culturally competent, empathetic staff with first language proficiency. Often the teams had to travel to the venues where the government assisted refugees were being temporarily housed to provide the assessment and counseling services. ILVARC's team rose admirably to meet these challenges and provided this crucial service in a time sensitive manner.

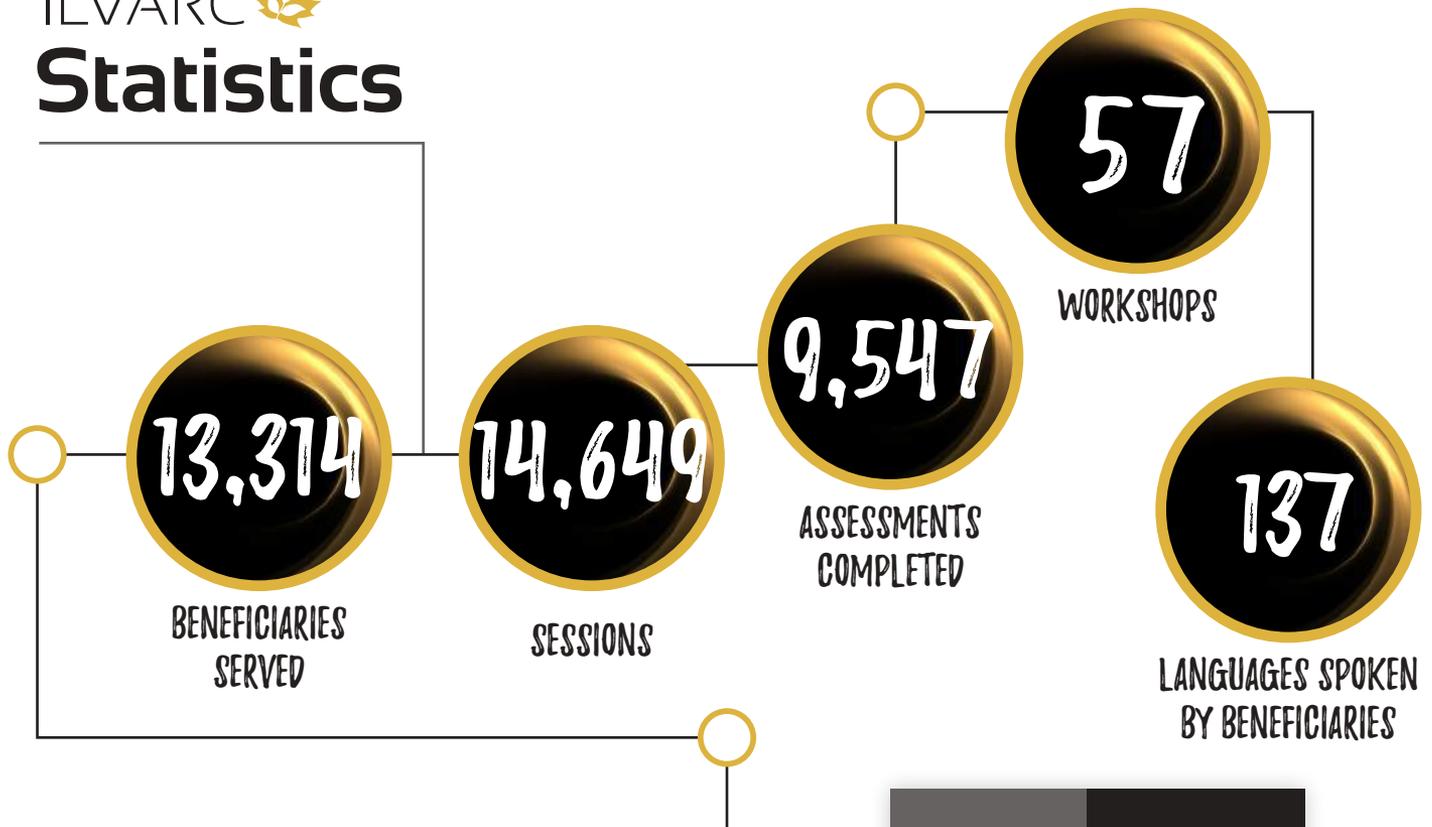
Symposium for Language Assessors and Counselors.

ILVARC successfully co-hosted a symposium for language assessors and counselors entitled "Alberta Pathways to Success-Professional & Personal Development" along with LARCC, Edmonton. This event was attended by all assessment centres across Alberta to help with enhancing the service standard and quality as well as with consistency among various CLB certified assessors and ESL/Career counselors who provide similar services.

As ILVARC moves into the new fiscal year of operations, it continues to be the primary destination for thousands of immigrants and refugees who are seeking the support that they need to make Calgary their home.



ILVARC 
Statistics



REFERRALS	NUMBER	PERCENTAGES
A. Access Language Training Opportunities	19,715	37.8%
B. Advance Vocational/Career/Employability Goals	6,770	13.0%
C. Enhance Educational Opportunities	4,931	9.5%
D. Access Support Services	20,689	39.7%
TOTAL:	52,105	100.0%

TOP 10

LEADING LANGUAGE GROUPS

Punjabi/Urdu/Gujarati/Hindi	15.2%
Arabic	12.8%
Tagalog	10.2%
Spanish	9.1%
Mandarin	6.4%
Persian (Farsi, Dari)	5.9%
French	3.1%
Russian/Ukrainian	2.9%
Amharic	2.8%
Tigrinya	2.7%

** Not including workshop participants (812)*



COUNTRIES

India	11.5%
Philippines	10.8%
China	7.2%
Pakistan	6.7%
Syria	5.6%
Iran	4.3%
Ethiopia	4.0%
Nigeria	3.9%
Commonwealth of Independent States (CIS) [†]	3.4%
Colombia	3.0%

† (includes Armenia, Azerbaijan, Belarus, Kazakhstan, Kyrgyzstan, Moldova, Russia, Tajikistan, Ukraine, Uzbekistan)

success story
ILVARC

Marten

Marten was born in Syria. Due to the political upheavals in his home country, he applied for immigration to Canada under the category of Privately Sponsored Refugee. His application was accepted and he landed in Calgary on the 20th of January 2016.

Although Marten had limited proficiency in English as his benchmarks testified, he was hoping to receive guidance from a staff member who could communicate with him in his first language. After his English language assessment, he received the results and an explanation about his language benchmark level in Arabic in an interactive session with a caring first language ESL/Career Counselor. Following the delivery of information on language training options, he was provided with an appropriate referral based on his immediate needs.

Based on ILVARC's follow up call, he successfully registered in a part time evening LINC class as he was planning to work during the day. He informed us that he had just passed an interview and received a job working in a snack-bar/cafe inside TD Square.

In response to a question about his experience at ILVARC, he said:

“Life looks beautiful and promising in Canada...”

“Life looks beautiful and promising in Canada and I am happy that the bad days have passed. I am looking forward to my LINC classes and my new job. Finally, I would like to say thank you to the Government of Canada and to ILVARC for everything they did for me and my family. I know that I have landed in a country where people care for other human beings”.

A young man with dark hair and a slight beard, wearing a blue zip-up hoodie over a white t-shirt, stands smiling. He is holding a white rectangular sign in front of his chest with both hands. The sign has the word "Perseverance" written in a black, cursive script. Behind him is a large, stylized gold maple leaf graphic with a textured, metallic appearance. The background is solid black. The man's t-shirt has some text on it, including "STIC" and "NE" in blue, and a red graphic below. The overall composition is centered and clean.

Perseverance

Mosaic Family Resource Centre

Wendy Auger, Director

The Mosaic Family Resource Centre is committed to supporting underserved families. Collaborative and integrative programs work towards creating and maintaining healthy families which in turn create healthy communities. With 16 programs that serve parents, children, and youth, the Mosaic Family Resource Centre has had a busy but extremely rewarding year. As a result of an asset mapping project undertaken from February - June 2015, we expanded the number of communities in which we provide services to better meet the needs of isolated families. While supporting and connecting immigrant and refugee families within their communities, we continue to expand programs with the goal of reaching families in all quadrants of the city.

The introduction of three new programs enhances the capacity of the Mosaic Family Resource Centre to provide comprehensive and holistic services that are inclusive of all family members.

The Mosaic Homework Club

The Mosaic Homework Club works together with community partners to address the needs of children/youth from immigrant families. Volunteer tutors are the foundation of this program, as they support participants in achieving academic success.

The Open Door Project

The Open Door Project inspires the development of healthy relationships and cross-cultural understanding for immigrant youth age 11- 13. Through a combination of mentorship and community arts, Phase II of this project has expanded its scope and capacity to serve youth ages 11 - 15 in more Calgary communities.



The Literacy and Volunteering Program

The Literacy and Volunteering Program was developed to increase foundational literacy needs for adult learners. Volunteering is the heart of this program, providing opportunity for learners to strengthen their literacy skills while increasing engagement in Calgary communities.

Together with the existing community-based, family-oriented services for immigrant and refugee families, these new programs will support greater community involvement and integration as newcomer families adapt to life in a new country.



MOSAIC Statistics

LEADING LANGUAGES

Punjabi 11.1%
Urdu 8.3%
Mandarin 5.1%
Arabic 4.5%
Tagalog 3.7%
Spanish 2.3%
Pusho 2.3%
Telugu 2.2%
Tigrinya 2.1%
Cantonese 1.9%

LEADING COUNTRIES OF ORIGIN

India 19.3%
Pakistan 8.9%
China 5.5%
Philippines 3.8%
Afghanistan 3.7%
Iran 2.3%
Bangladesh 2.1%
Ethiopia 1.9%
Vietnam 1.9%
Nigeria 1.5%

331

Workshops

52

Languages Spoken

71

Countries of Origin

67,464

Hours of Service Provided



BENEFICIARIES SERVED

1,936

TOTAL

515

CHILDREN

353

YOUTH

1,068

ADULTS



success story
MOSAIC

Mahamed

Mahamed joined group counselling in September 2015. Initially, Mahamed was very apprehensive about joining the group. However, he quickly started participating actively and sharing his point of view with others in the group. He demonstrated taking responsibility for his actions and a genuine desire to incorporate learning into his life to be able to have a safe return home when he was allowed. Mahamed's case was dismissed after session 5 in mid-October; however, he expressed his desire to complete the program and he did so. He continued to come punctually and eagerly to the group sessions until December when he completed the 12 sessions.

At the end of the program, Mahamed said: "I am really thankful from the bottom of my heart to the Men's Program for providing this space where men can join together to acknowledge our deficits and work to becoming a better person, husband, and father". During his exit interview he mentioned: "I learned how to manage my anger and improve my relationships in my family. I particularly enjoyed the session about father-child relationship and I am pretty sure I will be able to practice many of the strategies I learned".

Moreover, when Mahamed returned home in November, he shared his experience with his wife and asked her to join a similar program for couples. She accepted and they started attending couples counselling. He expressed: "Although much of the information I am receiving at couples counselling I had already learned with you, my wife is learning it now. I am very happy to support her. This experience is helping our relationship and our family".

“*This experience
is helping our
relationship and
our family.*”

board member
Volunteer

Paul
Avender

Born in beautiful Nanaimo, British Columbia, Paul Avender was raised in a home where family and values of integrity, honesty and hard work were key factors in living a prosperous life.

After relocating to Edmonton and graduating with his MBA from the University of Alberta, Paul was drawn to Calgary for its energy and the international flavor that oil and gas brings to the city. Possessing a wealth of knowledge as a Management Consultant, he has assisted corporations with implementing and developing significant change initiatives and programs. Specific areas of his expertise include strategic and business planning, risk management, governance, strategic cost management, organizational design, and change management.

Paul has a great passion for community involvement and engagement, which has been demonstrated through his participation with multiple non-for-profit organizations in the community: The United Way of Calgary and Area, Alberta Wilderness Association, Calgary Opera Association and many more.

In 1982, the year that his wife and her parents emigrated from China, there were not too many settlement organizations available. They had to navigate their settlement process on their own encountering many challenges. Hence, when several years ago Paul heard of Immigrant Services Calgary (ISC) he decided to take part in supporting the integration of newcomers to the Calgary community by becoming a board member and offering his valuable expertise.

About Immigrant Services Calgary, Paul has said "what impresses me the most is the professionalism, the focus on clients and the reputation with valued funders."

Known for his compassionate and trustworthy personality Paul states, "It is my personal mission to enable anyone I interact with to reach their full potential." Whether among his family, co-workers, or other organizations, Paul has inspired us all to give back to the community the way he has. When Paul is not making a difference in Calgary's agencies you can find him enjoying the outdoors with his three boys and his lovely wife, Aly.





Immigrants of Distinction Awards

On March 11, 2016, ISC celebrated the 20th anniversary of the Annual Immigrants of Distinction Awards. "Fostering a Legacy of Excellence" was the chosen theme which commemorated the success of newcomers in their professional and business endeavors, as well as recognized the new and innovative ideas immigrants bring to the Calgary community. The event hosted a full room of guests from all levels of government, the corporate community, and the voluntary sector to celebrate the accomplishments of Calgary's immigrants. We would like to thank our sponsors, donors and supporters of this milestone event.

2016 Award Recipients



ACHIEVEMENT UNDER 35

Dr. Irehobhude
O. Iyioha



ARTS AND CULTURE

Jose Gregorio Duque



COMMUNITY SERVICE

Bojan Tasic



ENTREPRENEURSHIP AND INNOVATION

Bob Dhillon



HADASSAH KSIENSKI LIFETIME ACHIEVEMENT

Dr. Hude Quan and
Dr. Serdar Yilmaz



SCIENCE, TECH, ENGINEERING AND MATH

Dr. Janaka Ruwanpura



ORGANIZATIONAL DIVERSITY

Calgary United
Soccer Association



YOUTH SCHOLARSHIPS

Andrew Min,
Dan Yang (Lucy) Ni,
Moiz Hafeez, Sophie
Zhao, Varun Kundra



 Immigrant Services Calgary

 @askISC

 Immigrant Services Calgary

www.immigrantservicescalgary.ca